



# WELCOME TO GLENVIEW DEMENTIA CARE HOME



# OUR HOME



From the minute you walk through the door at Glenview you are sure of a friendly reception. Our highly trained staff are here to help you and your loved one throughout your stay with us. Everyone, from our receptionist to our home manager is dedicated to providing the best care we can in a positive, friendly and safe environment.

The care of your relative is of paramount importance to us, and prior to admission a full and detailed individual care plan will be created that focuses on the unique personal needs of your loved one. We will also undertake a detailed risk assessment and gather details of their life history from, not only the resident themselves, but also from close family. This will allow us to fully understand your relative as an individual and allow them to receive the care they deserve with dignity and compassion.

# OUR CARE

*'The staff at Glenview are well trained and therefore able to deal with the most difficult situations as they arise. I have witnessed residents becoming very distressed (due to their dementia) on several occasions, and the staff are excellent at both calming their anxieties and diverting their attention.'*

**Relative of resident**



# OUR FACILITIES

Our facilities are first class and are designed to provide the highest quality accommodation for our residents. Bedrooms are large, airy and well equipped, all with en-suite wet rooms, whilst the communal areas are a comfortable place to relax.



# OUR MISSION



Our mission is to provide our residents and their families with the highest quality bespoke care and attention at all times, in an environment that integrates and co-ordinates the medical, nursing and therapeutic work with all those involved.

We are open and transparent and use state-of-the-art technology to increase security and reassure families. Care, compassion and commitment sit at the heart of all we do. Above all, we quite simply put the care of the individual first.

*'The staff really care and are incredibly responsive. They recruit happy staff with a sunny disposition which makes a real difference. The staff genuinely work together as a team under strong, fair and professional leadership.'*





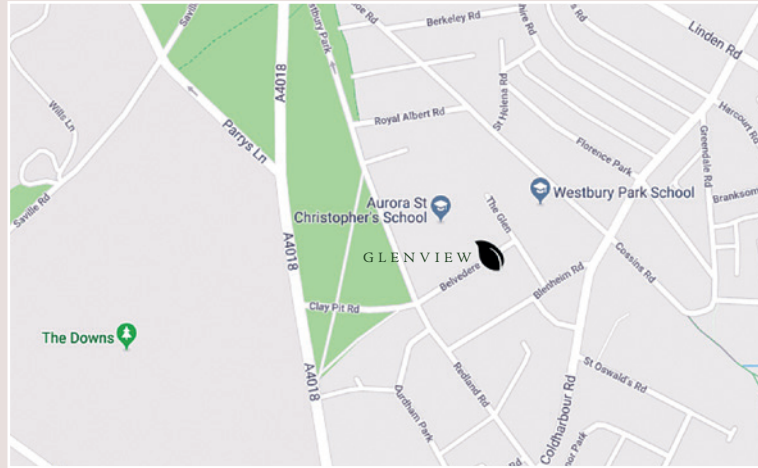
*'Staff ratios at the home are excellent. Furthermore, the staff are well trained and are therefore able to deal with the most difficult situations as they arise.'*

# OUR SISTER HOME, MEADOWCARE

Glenview Dementia Care home is part of the same group that owns the well established Meadowcare Home, also located on Belvedere Road. Meadowcare has been operating successfully for over 10 years now, providing top quality dementia care for residents in a caring, safe, and secure environment. Rated 'good' by the Care Quality Commission, the standards of care and excellence practised in Meadowcare are also replicated in Glenview.

In both homes, each resident has a dedicated nurse and care worker assigned to them to ensure complete continuity of care. There is also a single point of contact at the local GP's surgery whilst regular weekly in-house GP clinics are also held.





## GLENVIEW NURSING HOME

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